

## RETURN FORM

### Important information

- Customer can return the item(s) within 10 days (includes public holidays) since the item(s) received.  
Day 1 is counted on the day the item(s) is received.
- Fill the return form below comprehensively and correctly.
- Please send the item(s) with the return form to the following address :  
Mattina Notte  
Taman Permata Indah 2 Blok A/9  
Jakarta - Utara 14450

Please contact our customer service 021-66675481 or email [customercare@mattinanotte.com](mailto:customercare@mattinanotte.com) if you need assistance.

Purchase Code :  
Customer's Name :  
Address :

Mobile Number :  
Email Address :

Product's Name	Color	Size	Reason Code (*) Choose 1-6	Customer's wish to (give the sign (check))					
				Change with the same item	Exchange with a different item	Change to the same size	Change to the same color	Credit	Refund

Reason code(*)	Reason for Return
1	Item looks different with the one on the website
2	Poor quality
3	Size does not fit
4	Not as expected
5	Item received is not accordant with the item ordered
6	Miscellaneous